



WE'VE REIMAGINED THE NAIL SALON BY MERGING SOPHISTICATION WITH A DYNAMIC CLIENT EXPERIENCE

We deliver high quality nail and beauty services while providing a dynamic client experience. Every detail from interior design, customer service, sanitation protocols, products, music and scents was curated to enhance your comfort and satisfaction. We understand the stress and time limitations involved in work-life balance, so we strive to provide a 5-star experience in a time-conscious manner.

[Studio Tour \(Video\) - Click Here](#)

ONYX

LOCATION

181 Bay St. C380
Brookfield Place, Concourse Level
[Google Maps \(Click Here\)](#)

DIRECTIONS Enter the Brookfield Place tower located at the south-east corner of Bay and Wellington street. Take the escalator located in the center of the Allen Lambert Galleria to the lower concourse level. We are located next to the Hockey Hall of Fame.

PUBLIC TRANSIT We are located next to Union Station (TTC Subway system & GO Train). Follow signs for Brookfield Place or BCE when underground.

PARKING Green P public parking is available on Front Street between Bay and Yonge Street. There is also underground parking inside Brookfield Place (181 Bay St.) - the entrance is located on the north side of Front St. between Bay and Yonge Street. Parking rates are \$23/hr, \$34/day(6am-6pm), \$10/evening(6pm - 6am) and \$12/weekends.

HEALTH & SAFETY

DUST & AIR FILTER Each manicure station was custom built with a dust and air filtration vent system. This system prevents the inhalation of harmful dust and fumes, creating a healthier nail experience for both our employees and clients. Our salon is also equipped with a new HVAC system along with an exhaust fan to ensure a pure air quality.

SINGLE USE FILER AND BUFFERS Each of our nail files and buffers are single-use and come pre-packaged for client safety. After a manicure, you're welcome to take your set home.

SANITATION PROTOCOLS - TOOLS Our tools are disinfected and sanitized using medical grade cleaners and disinfectants that utilize patented Accelerated Hydrogen Peroxide® (AHP®) technology.

SANITATION PROTOCOLS - PEDICURES Pedicure basins are sanitized using the industry standard sterilant and high-level disinfectant. In addition to this, pedicure basins

The logo for ONYX, featuring the word "ONYX" in a bold, white, serif font with a dot over the 'Y', set against a solid black rectangular background.

are always lined with a one-time-use plastic liner for each client. These procedures ensure the absolute highest level of sanitation.

VANITY SINK Our sink is designed to not only enhance your experience with our Scrub Bar, but provides additional sanitary support, as outlined by BodySafe Regulations. Clients are requested to wash their hands with our disinfecting cleansers before their manicure.

PEDICURE RAZORS We avoid many of the commonly recognized pedicure tools. While seemingly effective, many typical razors and “grinder” style tools cause lasting damage to the client’s skin. With that in mind, our pedicures utilize a waterless method and callus-smoothing microdermabrasion tool. This ensures the most effective and healthiest pedicure.

POLICY

CREDIT CARD We require a valid credit card on file in order to reserve your appointment.

CANCELLATIONS With respect to both technicians and clients, we have a strict 24 hour cancellation policy. In the instance that changes or cancellations are made after this deadline, your credit card will be charged in full.

ARRIVAL We ask that you aim to arrive 5-10 minutes prior to your appointment. This will allow sufficient time for you to check-in and enjoy our amenities.

LATE If a client is more than 5 minutes late, we may need to scale back the service to stay on schedule. If a client is more than 10 minutes late, we will try our best to accommodate, but may need to decline the service. In this case, a late fee of 50% will be charged.

CONDITIONS AND MEDICATIONS For the safety of all clients and technicians, we reserve the right to decline any services if there is an active fungal or bacteria infection.

REFUNDS There are no refunds on all services rendered and products purchased as it is final sale.

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